



# Managed Print Services

**agilico**  
Workplace Technology



[www.agilico.co.uk](http://www.agilico.co.uk)

An aerial photograph of London at sunset. The sun is a bright orange orb on the right side of the horizon, casting a warm glow over the city. The skyline is filled with various buildings, including the prominent, pointed Shard skyscraper. The foreground shows a dense residential area with colorful buildings and rooftops. The overall atmosphere is hazy and golden.

Make work easy.

## **Maximise the effectiveness and efficiency of your print infrastructure**

Multifunctional Devices (MFDs) that print, copy and scan are the cornerstone of workplace technology. They provide rapid, reliable and high-quality printing for your teams, while being the gateway to digital document management and workflow processes.


As the largest independent UK managed print services provider, we work with a range of manufacturers and we're expertly placed to supply, manage and maintain your MFDs, so they're efficient, secure and always ready.

### **Trusted expertise**

Trust us with your mission-critical print technology and you'll be at the heart of everything we do.

Our managed print services focus on service excellence throughout the customer experience: from our expert engineers who provide outstanding on-site service to our customer service teams who deliver rapid, high-quality support.

**We'll manage, maintain and optimise your print capability while you focus on the business.**



**“ Agilico made our commissioning both effortless and pleasant and have created a culture of quality, efficiency and collaboration.**

***They provide an excellent service to the force and are always there to assist with any unforeseen requirements which may arise.***



**DURHAM**  
CONSTABULARY

## **Trusted by more than 14,000 customers, nationwide**

We've built our business and our reputation by putting our customers first and we'll never stop looking for ways to improve the service we deliver.

You can expect outstanding service in everything we do as we strive to earn your valued loyalty every day.

Our independence means we can work with you to select the best technology to meet your needs, without compromise.

### **Local relationships and national reach**

Your local account team will work with you and will always be one of your primary points of contact. And when you do need to work with us further afield, the national reach of our group means we can deliver our services with quality and consistency throughout the UK.

Across the group we have expertise in a wide range of systems and services. We work with several major manufacturers of print technology and a number of carefully selected providers of document management and other digital workplace technologies.

You'll find our people to be friendly, helpful and experts at what they do. We trust our team completely and you can too.





## **Choose the technology that fits**

Think about your current and future needs and work with us to select the best print technology. Building an effective print, copy and scan capability requires matching your business requirements to the right hardware and software.

We'll factor-in your print volumes and patterns, we'll evaluate how much you scan and process digital documents, we'll look at integrations with systems and processes and craft a managed print service that fits your needs and budget.


We're flexible, independent and we'll help you choose a solution from a range of manufacturers.

## **Your gateway to digitisation**

The modern MFD is capable of so much more than printing, copying and scanning. Powerful on-board applications and pre-built integrations mean that your machines can streamline and accelerate your digital document and workflow processes.

We can help you unlock the full power of each device, optimising its ability to capture and digitise documents, automatically classify and route workflow, extract and transform data and more.

We'll work with you to connect your digital processes to the advanced capabilities of your MFD fleet.

A man and a woman, both smiling, are looking at a laptop together in a modern office or cafe setting. The woman is holding the laptop. The background is blurred, showing warm lighting and modern decor.

**“ If you can't stop printing, the question is how to restrict it to save costs and these new devices have enabled us to do that.**

**■ ■ GREGGS**



## Take control with print management software

Get proactive and optimise your print costs, processes and policies.

Your MFDs are just one part of an optimised print capability. If you're not exploiting the power of print management software, you're missing out on opportunities to maximise effectiveness and get more from your investment. We can provide managed print services that will enable you to control costs, define workflows, enforce policy, manage consumables and much more...

We'll help you take the efficiency and effectiveness of your print infrastructure to the next level.

### Think security-first

Increasingly sophisticated attacks are targeting workplace technology – with hackers getting network access to steal data and launch attacks. It's essential that you protect print and document management capabilities. We've developed deep expertise in building secure managed print systems.

We can work with you to implement sophisticated user authentication, 'follow-you' printing, document encryption, watermarks and a host of other effective security measures.

We think security-first in every system we deliver, helping protect our valued customers.



## Proactive Fleet Management

With an automated system for effectively administering your multifunctional devices (MFDs), you'll be able to make sure your machines remain fully operational and your teams remain productive.

To reduce repair times and ensure you continue to receive outstanding service, we can remotely install an innovative fleet management solution, as a free upgrade to all of our customers.

We'll maximise your device uptime and proactively manage your supplies and servicing.

### Toner tracking and automatic resupply

Make sure your MFDs are running and ready to print when you need them most. The busier you are the easier it is to let toner run low and to forget to order replacements. We can remotely monitor toner levels in your machines and automatically ship replacements before problems arise.

We'll guarantee hassle-free operation and maximum productivity with automated toner replacement.



**“** *The service is exemplary. Agilico respond quickly to technical issues and the technology is robust, reliable and fast.*

**jmw**



## **Print Management Service Excellence**

Keeping your print infrastructure operational and optimised is critical for team productivity – especially as it becomes pivotal to your digital document workflow strategy.

Your personal print management portal will allow you to view up to the minute statistics about how your devices are performing and much more.

Our experienced technical support team will be on hand to help you get the most from your MFDs – helping you harness the full potential of the scanning, emailing and security capabilities of every device.

### **In person and online training**

While modern MFDs are simple and intuitive to use for printing, copying and scanning, there are real benefits to be gained in training your teams to get the most from your machines. We can provide a range of in-person and online training to best fit your needs.

We have a library of courses and materials that span from the basics of using MFDs through to advanced topics such as using the onboard applications, integrations into other systems, software management tools, document management, workflow and more.

## Workplace technology and expertise you can trust

At Agilico we serve more than 14,000 customers who, like you, are on a mission to build organisations fully equipped for success in the face of rapid and continuous change.

Our shared goal is to maximise operational effectiveness and make work easier for people through the use of cutting edge workplace technology. Our expertise and experience spans four key areas:



### Managed Print

Services that give organisations a highly dependable, secure and cost-effective print capability for their teams.



### Information Management & Process Automation

Systems that digitise documents, data and workflow, giving people easy access to the processes and information they need.



### Agile Working

Solutions that allow employees to operate effectively and efficiently no matter where they are.



### Telecoms & IT

Services that keep employees, customers and partners connected and productive.

**Start working smarter today, to find out more get in touch by calling 0330 058 0505 or visiting [www.agilico.co.uk](http://www.agilico.co.uk)**



*We have been extremely impressed with the service offered from one of our longest standing service suppliers. Many of our staff are comfortable picking up the phone and dealing with Agilico direct – a huge benefit that means issues are dealt with quickly, without reliance on our IT department. The service and value we get is second to none.”*

Sage Group Plc



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expertise you can trust.



**Managed  
Print**



**Information  
Management**



**Agile  
Working**



**Telecoms  
and IT**

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