

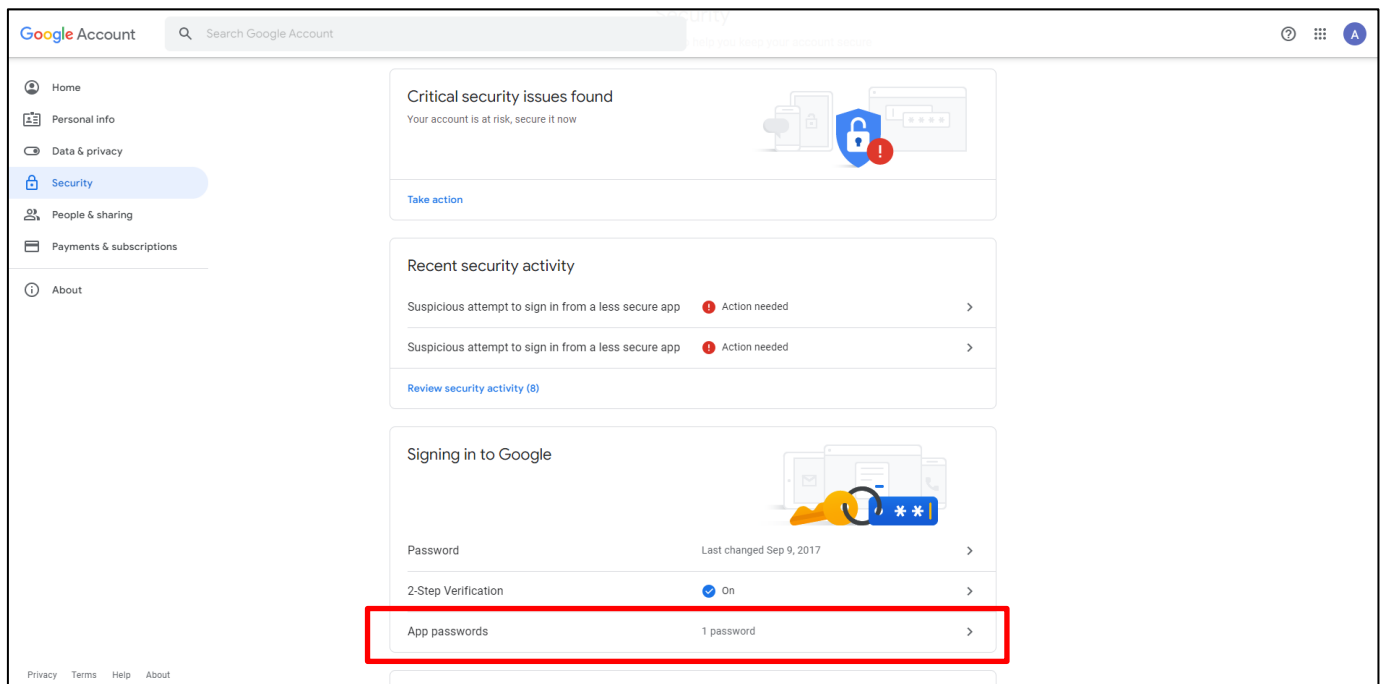
29 March 2022

Changes to G-Mail Security

Google are planning to change some of the security settings in G-Mail from 30th May 2022. Google will no longer support the use of third-party apps or devices which ask you to sign in to your Google Account using only your username and password. To enable Sharp devices to continue to use G-Mail SMTP for e-mail communication you will need to enable an "app password" in your google account.

Login to the google account that is used in the SMTP credentials of the MFP and go to security settings. From the security settings select app password in the signing in to Google box. Under "Signing in to Google," select App Passwords. You may need to sign in. If you don't have this option, it might be because:

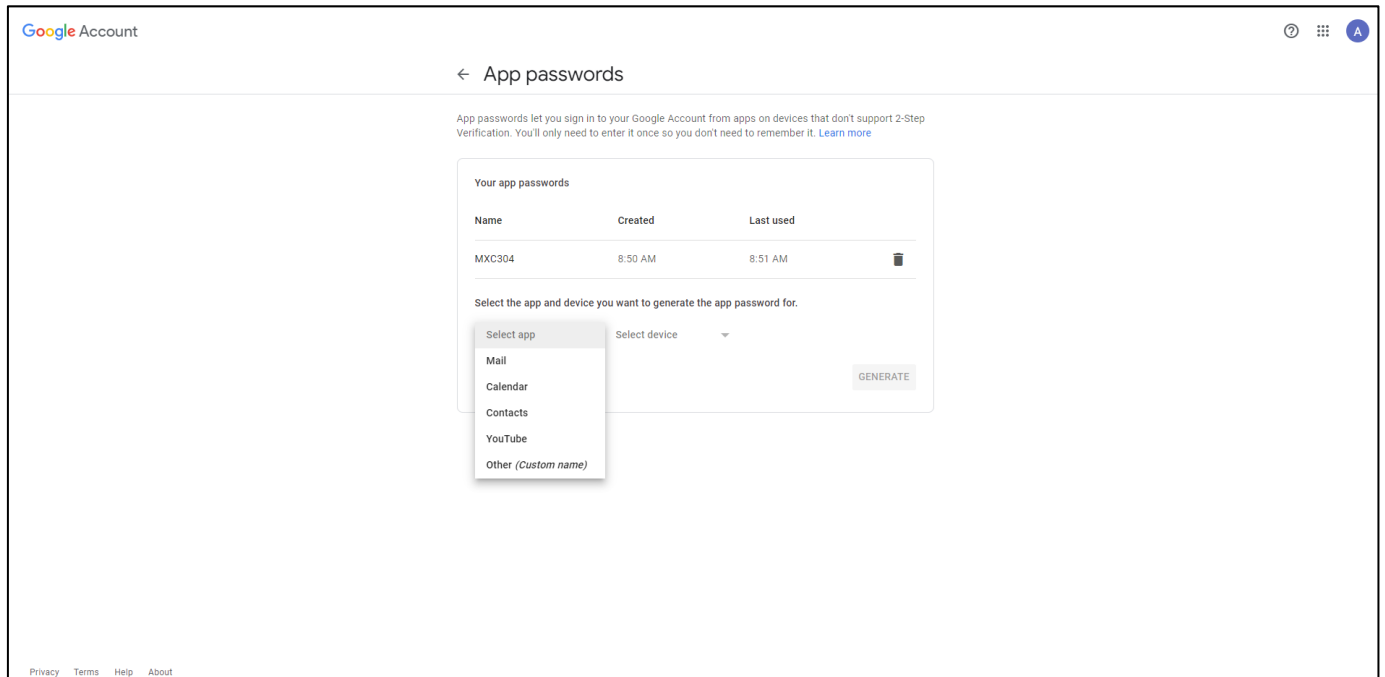
1. 2-Step Verification is not set up for your account.
2. 2-Step Verification is only set up for security keys.
3. Your account is through work, school, or other organization.
4. You turned on Advanced Protection.



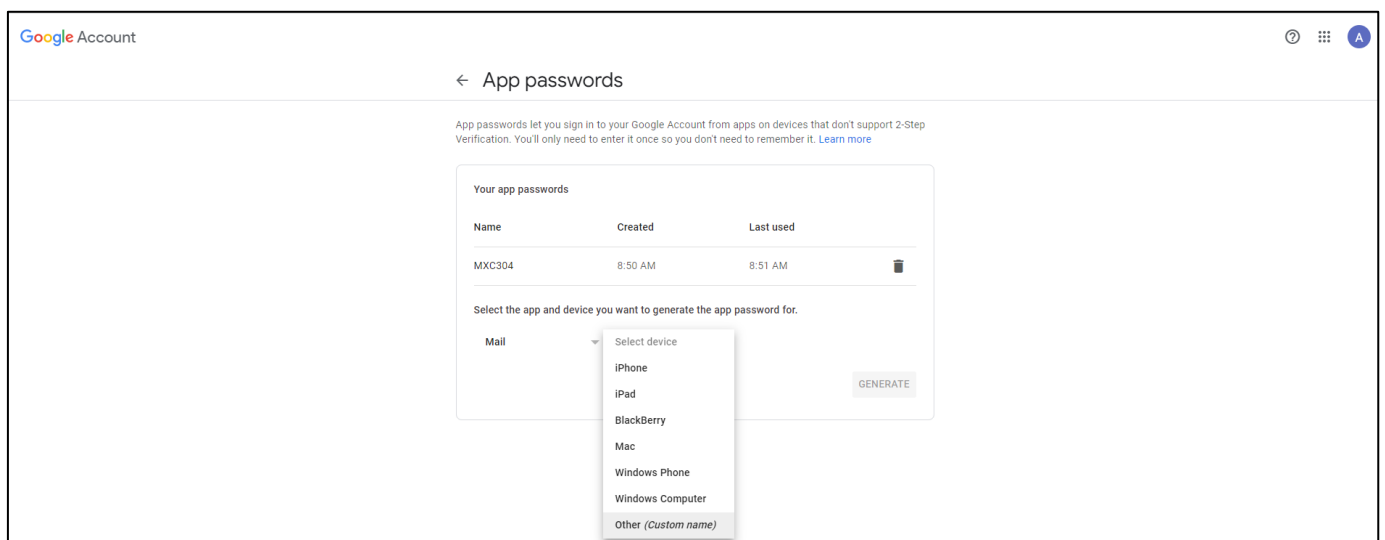
For further information please contact <https://support.sharp.co.uk>

29 March 2022

In the App password box select Mail as the app.



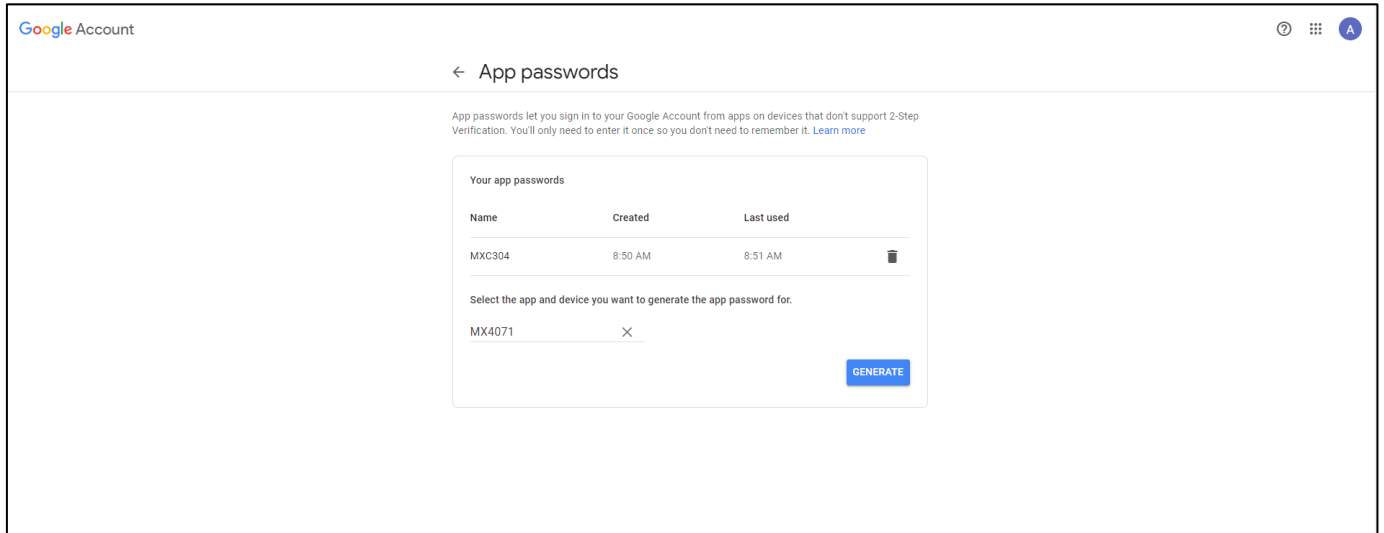
Then select "Other (Custom name)" as the device.



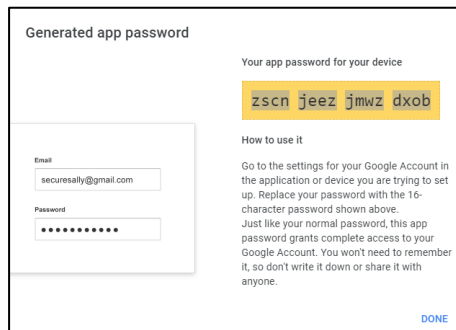
For further information please contact <https://support.sharp.co.uk>

29 March 2022

Press the generate button.



Google will generate a 16 digit code that can be used as a password with your google account. This code is only generated once and cannot be viewed after it is created.



For further information please contact <https://support.sharp.co.uk>

29 March 2022

Paste the app password into the password field of the MFP in Network Settings/services settings/SMTP.

The screenshot shows the SHARP MX-C304W web interface. The top navigation bar includes 'Status', 'Address Book', 'Document Operations', 'User Control', and 'System Settings'. The 'System Settings' tab is active, and the 'Services Settings' sub-tab is selected. The 'SMTP Settings' section is expanded, showing fields for Primary Server (smtp.gmail.com), Secondary Server, Port Number (587), Timeout (20 seconds), Sender Name (Scanner), and Sender Address (scanner@gmail.com). There are also checkboxes for 'Enable SSL' and 'SMTP Authentication'. The 'SMTP Authentication' section includes fields for User Name (scanner@gmail.com) and Password (masked with dots). A 'Change Password' checkbox is also present.

SHARP MX-C304W

Operation Manual Download Sitemap

English

User Name: Administrator Logout

Network Settings

Quick Settings

Network Name Setting

Interface Settings

Services Settings

Print Port Settings

External Print Services Settings

AirPrint Settings

LDAP Settings

Active Directory Settings

Public Folder / NAS Setting

Proxy Setting

Wireless Settings

Easy Connection Setting

Device Web Page Setting

Services Settings

Update(R)

Back to Menu List

SMTP Kerberos SNTF mDNS SNMP SMB

Submit(U)

SMTP Settings

Primary Server: smtp.gmail.com

Secondary Server:

Port Number: 587 (0-65535)

Timeout: 20 seconds(0-60)

Sender Name: Scanner (Up to 20 characters)

Sender Address: scanner@gmail.com (Up to 64 characters)

Enable SSL

SMTP Authentication

User Name: scanner@gmail.com (Up to 64 characters)

Password: (1-128 digits)

Change Password

Top of Page

For further information please contact <https://support.sharp.co.uk>